PARTS & SERVICE BULLETIN



NISSAN NORTH AMERICA, INC. National Headquarters

One Nissan Way Franklin, TN 37067

Reference: NPSB / 10-015 Date: February 2010

TO: ALL NISSAN DEALER PARTS MANAGERS

POSITION STATEMENT: Use of Non-OEM parts on Nissan Vehicles

FRANKLIN, TN February 24, 2010 – The original parts used on a Nissan automobile are designed and built to provide optimum fit, function, safety, and structural integrity of the vehicle.

When collision repairs are necessary, Nissan North America recommends that any repairs be performed by an experienced professional using the Nissan body repair manual and Nissan Genuine original equipment replacement parts designated for the use on the specific Nissan vehicle being repaired. This includes: mechanical, electrical, body panels, safety and structural components. Genuine Nissan replacement parts are developed to deliver the same fit, function, safety, and structural integrity as when the vehicle was originally built. Parts of the vehicle are designed to work together as a system, integrating non-Nissan genuine parts or aftermarket parts into these systems can change the crash performance engineered into the design in the case of a future collision.

Following the recommendation, especially with regard to safety and structural components, will assist to avoid compromises to the structural integrity and safety of the vehicle that could occur when parts other than Genuine Nissan original equipment replacement parts are used.

Vehicle lease agreements, such as those offered by Nissan Motor Acceptance Corporation, may stipulate that ONLY Genuine Nissan replacement parts be utilized for collision repairs to the vehicle.

Parts Warranty

Nissan North America factory warranty, replacement parts warranty or extended warranties do not apply to any part other than a Nissan Genuine original equipment replacement part.

Repairing a leased vehicle with other than Genuine Nissan replacement parts may void or otherwise limit coverage under the manufacturer's warranty or any additional warranties, service contracts, or maintenance contracts covering the vehicle.

Nissan North America will not be responsible for any subsequent repair costs associated with the vehicle or part failure caused by the use of parts other than Nissan Genuine original equipment replacement parts.